



Client / Trainer Agreement

- The trainer will use their skills and knowledge to design a safe programme of exercise that will take into account the personal goals, fitness levels and exercise likes and dislikes.
- The trainer will provide the coaching, supervision advice and support that the client may need to help them achieve their goals. The client's progress will be regularly monitored and the programme revised and adjusted accordingly.
- The trainer will provide all necessary equipment and will organise appropriate venues for all training sessions.
- All client information will be kept strictly private and confidential. If the trainer requires further medical information from a practitioner, the client must provide such details.
- It is understood between client and trainer that both will commit to the programme and give 100% effort.
- The client is required to arrive 5 minutes prior to a training session so that a full session can be achieved on each visit.
- The client is required to wear appropriate clothing and footwear. Clothes should be loose fitting and non-restrictive. Footwear should be comfortable and provide adequate support.

Cancellation Policy

- 48 hours notice of cancellation is required for all appointments.
- Notice of less than 24 hours notice will incur full payment of the session fee

Lateness Policy

- If the client is late for a session the session will not be extended and will end at the appointed time.
- If the trainer is late, additional time will be added to the session or to subsequent sessions.

Fee Charging Policy

- Payment for single sessions must be made at the time of booking. Cheques to be made payable to Tom Robinson.
- Block bookings must be paid for in advance BUT sessions do not have to be booked in advance. However, all sessions must be redeemed within 18 Months of purchase.
- All monies paid are non-refundable.